

	<b>FAQ</b>	<b>Answer</b>
1	<b>What is Internet Banking?</b>	Internet Banking is an online service that allows Stima DT Sacco Society members to access and manage their accounts.
2	<b>How do I access the Internet Banking services?</b>	You can access the Internet Banking services by visiting <a href="https://msasa.stima-sacco.com/">https://msasa.stima-sacco.com/</a> .
3	<b>Can I register for Internet Banking myself?</b>	Yes, you can register for Internet Banking by clicking on the "Self-Register" button on the login page and following the prompts.
4	<b>Is it necessary to be a member of Stima DT Sacco Society to use Internet Banking?</b>	Yes, you must be a member of Stima DT Sacco Society and have an active account to use Internet Banking.
5	<b>What transactions can I do using Internet Banking?</b>	With Internet Banking, you can check account balances, transfer funds between accounts, pay bills, and view transaction history.
6	<b>Is it safe to use Internet Banking?</b>	Yes, Internet Banking is secure and uses encryption technology to protect your information.
7	<b>What if I forget my username or password?</b>	If you forget your username or password, click on the "Forgot username/password" link on the login page to reset it.
8	<b>Is there a fee for using Internet Banking?</b>	No, there is no fee to use Internet Banking.
9	<b>Can I access Internet Banking on my mobile device?</b>	Yes, you can access Internet Banking on your mobile device by using the web portal link and logging in.
12	<b>Can I view my account statements using Internet Banking?</b>	Yes, you can view your account statements using Internet Banking by selecting the "Account Statements" option.
16	<b>What if I have additional questions or concerns?</b>	If you have additional questions or concerns, you can contact Stima DT Sacco Society's customer service for assistance.